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Dated: June 24, 2003

Signature: *Gail Miller*

(Gail Miller)

Docket No.: 47524/P102US/09901295  
(PATENT)

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7/3/03

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Re Patent Application of:  
Michael J. Polcyn

Application No.: 09/689,481

Group Art Unit: 2697

Filed: October 12, 2000

Examiner: M. Elahee

For: RESOURCE MANAGEMENT UTILIZING  
QUANTIFIED RESOURCE ATTRIBUTES

RESPONSE TO RESTRICTION REQUIREMENT

RECEIVED

Mail Stop Non-Fee Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

JUN 30 2003  
Technology Center 2600

Dear Sir:

In response to the restriction requirement set forth in the Office Action mailed May 27, 2003 (Paper No. 4), applicant hereby provisionally elects claims 1-59 for continued examination, WITH TRAVERSE.

REMARKS

**I. Subject Matter to Which Claims are Drawn**

The Examiner has required restriction between claims 1-59 (identified as "Group I"), which the Examiner asserts are drawn to "Call distribution to operator", and claims 60-79 (identified as "Group II"), which the Examiner asserts are drawn to "Software Program Development Tool". It appears that the Examiner has incorrectly identified the subject matter to which these claims are drawn, as discussed further below.

First, the claims of Group I are not all drawn to "Call distribution to operator". For instance, independent claim 1 is directed to a "method of managing resources". The resources are not limited to operator resources, and the claimed method for managing resources is not limited in application solely to management of resources for call distribution.